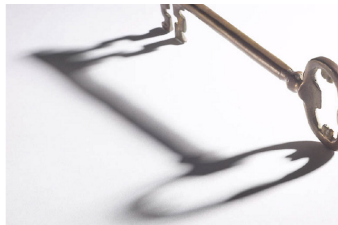




Corporate Confidential Solutions

Security and Risk Advisory



An Overview

Corporate Security and Investigation



As one of Africa's premiere providers of forensic investigations, security advisory and risk management, CCS has the capability review vulnerable areas in your company and implement strategies to combat them.

Our associates and consultants are recruited after a stringent selection criteria has been adhered to while we also maintain a network of professional consultants capable of responding at short notice.

Our company has been structured with diverse service capabilities with overlapping areas to provide our clients the benefit of one professional package, while still having the option to select individual services as needed and determined by circumstances.

Security and risk prevention strategies or at least risk response methods or crisis management and planning, seldom have "one size fits all" and therefore, we take exceptional care in acknowledging that each of our clients are unique and thus, have a complete different set of requirements and demands. To accomplish this, our security advisory and risk management team remain up to date with the latest risk mitigating methods to adapt and shape a specific strategy. For this we complete the following:

- To find how effective our clients risk management is, it is about identifying and evaluating fundamental risks, and having the confidence that existing controls and insurance implemented to monitor, reduce and manage risks to provide maximum return and prevent shocks.
- From the profile we design an effective risk management strategy to strengthen policy and procedures, internal processes and measures.
- The risk management strategy is implemented, evaluated and tested to improve any areas that require additional input to ensure the desired results are achieved. We typically will review and audit areas such as policies, standards and procedures, programme objectives, management responsibility and acceptance, financial asset controls, records and reports etc. We also provide for risk management outsourcing.

Areas covered are:

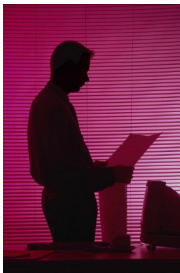
- Physical Asset protection
- Security consultant and management
- Business continuity planning
- Safety, Health and Environmental Management (SHE)
- Fire, emergency and contingency preparedness
- Security and other risk control measures
- Investigation and monitoring of Compensation for Occupational Injuries and Diseases (COID) incidents and work related accidents
- Fraud and internal misconduct prevention programmes
- Security and risk forensic consulting



## Assurance

We take pride in the fact that our ***team is entirely independent*** and we do not promote any product or service for financial benefit or reward of any supplier or service provider. Our proposals are provided to our clients based on a strict selection criteria including:

- Historical business performance
- Supplier/service provider due diligence
- Service/product quality
- Service/product corresponds with our client's requirements and needs
- Legal registration of the service provider
- Confidential and the client is not revealed until the latest possible stage of any project or service requirement



## Project Management

Our clients are assisted through the service/product selection process to the decision making point. Once the client has selected a service or product, our team will manage the process through the following phases:

- The installation of any security products e.g. CCTV, alarm, fire, access control etc. will be project managed, snagged and tested for final implementation
- All security systems will be tested and checked for the duration of the contract
- Security and risk services will be performance managed with penalty provisions
- Invoicing and fee control
- Provide security and risk advisory services
- Compile Security Policies and Procedures
- Incident management and reporting
- Completion of security risk profiles and updated



## **Security risk audits and reviews**

Are you achieving the optimum from your security services and risk reducing measures, does your company suffer from internal theft, fraud and other losses? A number of clients often perceive and it is distressing to say, often correct, that have the impression that their security service provider is not providing the level of service they expect or what they are paying for. In addition, the security and risk reducing measures implemented by a client sometime lack the teeth to be effective. We provide a full security risk audit and review which includes:

- An overall security risk profile for each premises of the client and this is updated on each audit/review to maintain as current
- Potential risk identified in the area which effect security effectiveness
- Potential risks ranging from cash control, to internal crime such as theft and fraud, to legal risks
- An overall assessment of security resources available to protect the client including access control, technical security, environmental, food safety
- Emergency preparedness and responses
- Level of training completed or required to ensure effective security to reduce any potential risk

The audit process is the most in-depth phase which collects, analyses, profile development and focuses on concern areas for correction, these should be completed annually. Reviews are bi-annual as security risks shift and change, reviews will provide the client with the correct security risk profile and a high impact short summary of their security effectiveness.

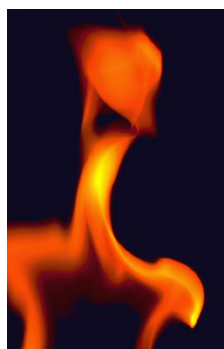


## Virtual Security Manager

Our Virtual Security Manager (VSM) is a highly effective outsourced security management and risk control measure for companies that do not have the internal expertise or resources such as a security manager or department to maintain effectiveness of the security risk programme. It is often found that this task is seconded to another person in the organization such as the Human Resources or Facilities Manager who neither has the time or capacity to manage this essential task. To provide you with your own Security Manager VSM was developed as a cost effective outsourced support structure which is able to provide assistance, advice, incident management, quality assurance, procurement of security resources immediately. VSM will:

- Perform a full security risk audit and bi-annual reviews
- Implement security and risk control measures and procedures
- Security performance management and corrective actions
- Incident management, reporting and after care
- A profile of security service providers is maintained and up-to-date for immediate access to select or review service providers at short notice
- A constant review of security and risk control products and services available on the market
- Access to forensic investigation and other security risk management facilities

VSM is based on a cost effective monthly retainer fee which allows our team to develop a close relationship with our clients in providing their own company based security advisor and manager. This support is constant on a 24 hour basis, 365 days a year.



## Crisis Management

Crisis Management is an essential component of any corporate management process. We provide expert assistance in all phases of the design, monitoring and execution of existing procedures to confront criminal or other acts capable of bringing harm to the company's operations or employees.

Our crisis response plans include input from each individual client, strategies to monitor and execute guidelines and procedures to deal with potential harm, but also to heighten business contingency for recovery and lessen "down time". Our collective expertise enables us to provide strategies to deal with the following:

- Product attack or sabotage
- Fraud and internal theft incidents
- Supply chain contingency and other critical incident prevention
- Illegal detention and emergency response plans
- Disaster recovery and contingency management
- Executive and family protection
- Workplace violence
- Bomb threats
- International "Hot Spot" travel intelligence and country profiles

As part of the process we complete the following steps in conjunction with any risk management implementation:

- Planning – the development of customised plans, including clear definitions of roles and responsibilities, to mitigate the negative impact on all aspects of the business
- Pre-Incident – a review is conducted, including safety trends, crisis simulation exercises and tests of policies and procedures, as well as providing vulnerability assessments and implement mitigation strategies
- Incident-Response– we provide on-site incident management teams that remain until the incident is resolved and for stability to return to the business environment.

With our extensive experience in preparing our clients to respond effectively to emergency incidents we apply the best possible techniques designed to cope with a crisis situation, while simultaneously attempting to have our client returned to full operational status in the quickest possible time.

Please contact us about any of our services on **086.111.4436** or e-mail [info@c-c-s.co.za](mailto:info@c-c-s.co.za) **South Africa**, rest of **Africa +264.61.309.568** or e-mail [info@csione.com](mailto:info@csione.com) visit our website at [www.csione.com](http://www.csione.com)